Victor Chen

Staff Product Designer

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SUMMARY

Staff Product Designer with 12 years of experience shaping developer and security products, working as the senior individual contributor across 4 product teams. Applies systems thinking to ambiguous problems, does prototyping with Figma, Cursor and AI tools, and uses storytelling to align executives on product direction. Mentors senior designers and sets design systems standards with platform engineering.

EXPERIENCE

Staff Product Designer

02/2022 - Present

Coyote Ridge Security

San Jose, CA

Cloud security platform for 3,500 companies.

- Set product design direction across 4 teams for a security platform used by 3,500 companies.
- Prototype AI alert triage in Cursor with 30 security analysts, now cutting time per alert by **35%**.
- Design the information architecture for a product merged from 3 acquired tools, cutting top-level menu items from 42 to 11.
- Guide design systems decisions with the platform team and mentor 6 senior designers.

Senior Product Designer

04/2017 - 01/2022

Bayshore Developer Tools

Santa Clara, CA

Developer platform with 900,000 users.

- Led interaction design for a deployment console used by **900,000** developers.
- Wrote a storytelling deck on developer pain points that won funding for a 12-person team.
- Built 30 prototypes in Figma and code for usability studies with 150 developers.
- Cut setup steps for new projects from 14 to 5 through a redesigned flow.

Product Designer

06/2014 - 03/2017

Willow Glen Labs

San Jose, CA

Design agency for financial services clients.

- Designed mobile banking features such as transfers and alerts for 3 credit union clients.
- Ran 40 usability sessions with members and presented ranked fixes to client teams.
- Created wireframes and visual specs for 8 app releases across iOS and Android.
- Built a shared library of 80 Sketch symbols that cut screen build time for the studio.

SKILLS

- Figma
- Systems Thinking
- Interaction Design
- Prototyping
- Design Systems
- Information Architecture
- Product Design
- AI Tools
- Cursor
- Storytelling

EDUCATION

Bachelor of Science

05/2014

Carnegie Mellon University

Pittsburgh, PA

Human-Computer Interaction