

Monique Dubois

STERILE PROCESSING EDUCATOR

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SUMMARY

Sterile processing educator with 10 years in SPD, the last 3 running training and competency programs for a 4-hospital system. Builds onboarding, annual competencies and CRCST exam prep, and teaches decontamination, sterilization and infection control to AAMI standards. Organized, with CRCST, CIS and CHL credentials and clear communication with technicians and OR leaders.

SKILLS

Other Skills: Sterile Processing Education, Competency Programs, Onboarding, CRCST Exam Prep, Decontamination, Sterilization, Infection Control, AAMI Standards, Organizational Skills, Communication

EXPERIENCE

Sterile Processing Educator 10/2023 - Present
Crescent Health System New Orleans, LA

4-hospital system with 62 ORs and 140 sterile processing staff.

- Train **140** SPD staff each year on annual competencies across 4 hospitals.
- Design a 12-week onboarding program that cut new-hire turnover from 38% to 19%.
- Teach a CRCST prep course, with 41 of 46 technicians passing on the first attempt.
- Review tray error and wet pack data monthly and build focused in-services for each site.
- Develop 30 visual work instructions for robotic, endoscope and loaner tray processes.

Lead Sterile Processing Technician 04/2019 - 09/2023
Lakefront Medical Center Metairie, LA

350-bed hospital with 18 ORs.

- Led a shift of 10 technicians and assigned work across decon, prep and sterilization.
- Precepted 25 new technicians through their first 90 days.
- Coordinated department readiness for 2 Joint Commission surveys with no SPD findings.

Sterile Processing Technician 08/2016 - 03/2019
Bayou Regional Hospital Kenner, LA

200-bed community hospital with 9 ORs.

- Processed instruments for 30 cases a day from decontamination to case cart.
- Documented sterilizer loads and biological indicator results for 2,000 cycles a year.
- Assembled general, OB and orthopedic trays with a 99% accuracy rate on OR audits.

EDUCATION

Associate of Applied Science 05/2016
Delgado Community College New Orleans, LA
Surgical Technology

CERTIFICATES

Certified Registered Central Service Technician (CRCST) 11/2016
Healthcare Sterile Processing Association (HSPA)

Certified Instrument Specialist (CIS) 05/2019
Healthcare Sterile Processing Association (HSPA)

Certified Healthcare Leader (CHL) 02/2022
Healthcare Sterile Processing Association (HSPA)