# Ernesto Valdez

STEWARDING SUPERVISOR

Nashville, TN (615) 555-0116 ernesto.valdez@email.com linkedin.com/in/ernestovaldez

## SUMMARY

Stewarding supervisor with 7 years in hotel stewarding, the last 3 leading a 22-person team at a 1,600-room convention hotel. Plans banquet equipment for events up to 4,000 guests, runs inventory control on $480K of china, glass and silver, and holds the team to food safety and sanitation standards. ServSafe Manager certified.

## SKILLS

Sanitation • Food Safety • Inventory Control • Chemical Safety • Dish Machine Maintenance • Staff Scheduling

Banquet Operations • Staff Training • Leadership • Communication Skills

## EXPERIENCE

**Stewarding Supervisor** 08/2023 - Present

Cumberland Grand Convention Hotel Nashville, TN

*1,600-room convention hotel with 7 outlets and 200,000 sq ft of event space.*

- Lead **22** stewards across 3 shifts, building weekly staff scheduling around banquet orders.
- Plan equipment pulls and dish room staffing for banquet operations of up to 4,000 guests.
- Run monthly inventory control counts on $480K of service ware, cutting breakage loss by 18%.
- Train every new hire on dish machine maintenance, chemical safety and food safety in their first week.

**Lead Steward** 05/2021 - 07/2023

Broadway Hills Hotel Nashville, TN

*600-room downtown hotel with 3 restaurants and a ballroom.*

- Directed a 9-person night crew covering the dish room, pot washing and kitchen deep cleaning.
- Checked dish machine temperatures and chemical levels every shift, passing 4 health inspections with no critical items.
- Partnered with the chemical vendor to fix dosing problems that had raised spot rates on glassware.
- Organized storage cages and labeled shelves, cutting setup time for banquets by 25 minutes.

**Kitchen Steward** 06/2019 - 04/2021

Riverfront Inn & Suites Nashville, TN

*Full-service hotel with a banquet kitchen.*

- Washed and sorted banquet ware for events of up to 500 guests.
- Delivered clean equipment to 2 kitchens and the banquet floor on time.
- Ran the dish machine and pot sink on busy banquet nights.
- Polished and counted silver for 3 weekly banquet inventories.

## EDUCATION

**High School Diploma** 05/2019

Glencliff High School Nashville, TN

## CERTIFICATES

**ServSafe Manager** 09/2023

National Restaurant Association