Andre Jefferson

Stock Supervisor

Stock supervisor with 8 years in retail stocking and receiving, the last 3 leading a 14-person stock team in a high-volume general merchandise store. Plans truck processing, crew schedules and inventory counts, cuts shrink with tight backstock control, covers the POS register system at peak hours, and trains every new hire.

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EXPERIENCE

Stock Supervisor

08/2023 - Present

Midsouth Value Store — Memphis, TN

General merchandise store with $28M in annual sales and 4 trucks a week.

- Lead a 14-person stock team that handles truck processing for 4 trucks and about 6,000 cases a week.
- Plan crew schedules around truck arrivals, cutting overtime hours 22% in the first year.
- Manage backstock and cycle inventory counts, raising inventory accuracy from 94% to 98.5%.
- Train 20+ new stockers a year on pallet jack and forklift safety, with zero lost-time injuries since 2023.

Lead Stocker

05/2020 - 07/2023

Germantown Home & Grocery — Germantown, TN

Grocery and household store with an overnight stocking crew and 3 trucks a week.

- Directed overnight crews of 6, finishing 1,200-case trucks before opening on 95% of nights.
- Ran the POS register system at peak hours, handling 30+ returns and exchanges a shift.
- Completed 40+ planogram resets a year with vendor teams in grocery and household aisles.
- Reduced damaged freight write-offs 18% by changing how crews broke down pallets.

Stocker

06/2018 - 04/2020

Hickory Hill Market — Memphis, TN

Neighborhood supermarket with 2 grocery trucks a week.

- Stocked 800+ cases a shift across dry grocery, dairy and frozen.
- Rotated dated product first-in, first-out on 6 aisles every shift.
- Earned forklift certification and a promotion offer within 18 months.
- Unloaded 2 trucks a week with a 5-person crew, breaking down about 60 pallets per truck.

SKILLS

Team Supervision
Truck Processing
Inventory Counts
Crew Schedules
Backstock Control
Planogram Resets
POS Register System
Forklift
Verbal and Written Communication Skills
Organizational Skills

EDUCATION

High School Diploma

05/2018

Whitehaven High School

Memphis, TN

CERTIFICATES

Forklift Operator Certification

03/2019

Hickory Hill Market

OSHA 10-Hour General Industry

09/2023

OSHA Training Institute