

Hannah Whitaker

Storage Engineer

📍 Minneapolis, MN 📞 (612) 555-0108 ✉ hannah.whitaker@email.com 🌐 linkedin.com/in/hannahwhitaker

SUMMARY

Storage Engineer with 6 years of experience running NetApp and Dell EMC SAN and NAS platforms holding up to 4 PB for a bank and a hospital system. Handles capacity planning, replication and disaster recovery, supports VMware datastores over iSCSI and NFS, and automates storage reporting with Python.

EXPERIENCE

Storage Engineer

04/2022 - Present

North Star Bancorp

Minneapolis, MN

Regional bank with 2 data centers and 4 PB of storage.

- Manage 4 PB across NetApp AFF and Dell EMC PowerMax arrays at **99.99%** availability in 2025.
- Run capacity planning for 2 data centers, forecasting purchases 12 months out and avoiding 2 emergency buys.
- Configure SnapMirror replication for 600 volumes and test failover twice a year against a 1-hour RPO.
- Write Python scripts against array APIs that produce weekly growth and performance reports.

Storage Administrator

06/2020 - 03/2022

Riverbend Health System

St. Paul, MN

Health system with 6 hospitals and 9,000 users.

- Administered Dell EMC VNX and Unity SAN arrays holding 900 TB of clinical data.
- Presented iSCSI and NFS datastores to 40 VMware hosts and tuned them to cut latency by **45%**.
- Moved 300 TB from end-of-life VNX arrays to Unity with no clinical downtime.
- Rebuilt the NAS share layout for 9,000 users and archived 120 TB of stale files.

Systems Administrator

06/2018 - 05/2020

Lakeshore Logistics

Bloomington, MN

Freight broker with 500 users.

- Managed 80 Windows and Linux servers and their backups for 500 users.
- Replaced tape backups with disk-based Veeam jobs, cutting restore times from 2 days to 3 hours.
- Expanded NetApp file storage by 60 TB and set quotas for 25 departments.
- Mapped 120 file shares and their owners before a server room move, with zero lost access.

SKILLS

- NetApp
- Dell EMC
- SAN
- NAS
- iSCSI
- NFS
- Replication
- Capacity Planning
- VMware
- Python

EDUCATION

Bachelor of Science

University of Minnesota
Information Technology

Minneapolis, MN

05/2018

CERTIFICATES

NetApp Certified Data Administrator (NCDA)

NetApp

08/2021

VMware Certified Professional - Data Center Virtualization (VCP-DCV)

VMware

02/2023