Ahmed Hassan

STORE CLERK

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Summary

Store clerk with 3 years at a neighborhood hardware store and grocery, handling 100+ cash register transactions a shift and keeping shelves full. Uses sales techniques to suggest the right fasteners, paint and tools, applies basic math on custom cuts, and gives customer service in Arabic and English.

Skills

- Customer Service
- Cash Register
- Basic Math
- Sales Techniques
- Key Cutting
- Paint Mixing
- Stock Rotation
- Computer Skills
- Bilingual Arabic
- Teamwork

Experience

Store Clerk 01/2025 - Present

Michigan Avenue Hardware Dearborn, MI

Family-owned hardware store with 9 employees.

- Operate the cash register for **100+** sales a shift and balance the till within $1 at every closing count.
- Handle key cutting, paint mixing and chain and rope cuts, filling about 40 custom orders a week.
- Apply counter sales techniques, like pairing anchors with shelves, adding a related item to 1 in 4 sales.
- Track low stock on 2 aisles with a handheld scanner and build the weekly reorder list, halving stockouts.

Stock Clerk 07/2023 - 12/2024

Warren Avenue Grocery Dearborn, MI

Independent grocery store with a deli and produce section.

- Received and shelved **50+** cases a day, with stock rotation on dairy, bread and produce before the morning rush.
- Ran the register during rush hours for 60+ customers, using computer skills to look up prices and codes.
- Built 3 endcap displays a week for weekly specials, working from the owner's sales flyer and price list.
- Reduced expired dairy write-offs about 30% by checking dates on every delivery and flagging short-dated cases.

Education

High School Diploma 06/2023

Fordson High School Dearborn, MI

Certificates

Paint Color Matching and Mixing Training

Michigan Avenue Hardware (in-store program)

03/2025