Emily Sorensen

Cashier

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SUMMARY

High school senior with 16 months of part-time cashier experience at a busy neighborhood grocery. Processes 250+ transactions a shift on the POS system, with accurate cash handling and basic math, and keeps lines moving with friendly customer service. Available after 3 p.m. on weekdays and all weekend.

EXPERIENCE

Cashier

06/2025 - Present

Monroe Street Fresh Market

Madison, WI

Neighborhood grocery store with 6 checkout lanes; part-time, 18 hours a week.

- Process **250+** transactions a shift on the POS system, accepting cash, cards, WIC and mobile payments.
- Balance the cash drawer at every close, with no variance over $2 in 16 months of shifts.
- Handle returns and exchanges under store policy, calling a manager only for refunds over $50.
- Verify customer IDs on all alcohol and tobacco sales and passed 3 state compliance checks without an error.

Concession Stand Worker

04/2024 - 08/2024

Madison Youth Baseball League

Madison, WI

Seasonal weekend job at a youth ballpark serving players, families and visiting teams.

- Operated the cash register for **150+** orders per game day during the spring and summer seasons.
- Tracked hot dog, chip and drink counts after each game, cutting wasted food by about 20%.
- Partnered with 3 coworkers to run a 2-window stand through double-header rushes.
- Counted the cash box with the league treasurer after all 30 game days, matching sales to the register tape.

SKILLS

- Cash Handling
- POS System
- Cash Register
- Customer Service
- Basic Math
- Returns and Exchanges
- ID Verification
- Food Safety
- Attention to Detail
- Team Player

EDUCATION

High School Diploma

06/2027

Madison West High School

Madison, WI

CERTIFICATES

ServSafe Food Handler

03/2024

National Restaurant Association