

SUMMARY

Team Member with 2 years in fast casual restaurants and grocery retail, now working the register, drive-thru and grill at a burger restaurant serving 600 guests a day. Gives steady customer service at peak hours, accurate cash handling on the POS systems, and careful food preparation that meets food safety rules.

SKILLS

Customer Service • POS Systems • Cash Handling • Food Preparation • Food Safety • Product Knowledge
Drive-Thru Operations • Basic Math • Teamwork • Attention to Detail

EXPERIENCE

Team Member 05/2025 - Present
Buckeye Burger Co. Columbus, OH

Part-time, about 28 hours a week, rotating between register, drive-thru and grill stations.

- Handle up to 90 guests an hour at the register and drive-thru during the lunch rush.
- Process cash and card payments on the POS systems with zero drawer shortages across 200+ shifts.
- Assemble burgers, salads and fries to recipe cards, meeting the 4-minute ticket time on 95% of orders.
- Record 12 food safety checks a shift on coolers, fryers and hot holding units.

Cashier 06/2024 - 04/2025
Northside Fresh Market Columbus, OH

Part-time job during senior year of high school.

- Checked out about 150 customers a shift and held line waits under 3 minutes.
- Answered questions on weekly specials, building product knowledge of 40 produce and deli items.
- Balanced the cash drawer at close for 120 shifts without an overage or shortage.
- Arranged front-end displays each weekend before the Saturday rush.

Concession Stand Volunteer 08/2023 - 05/2024
Hilliard Davidson Athletic Boosters Hilliard, OH

Volunteer shifts at home football and basketball games.

- Served snacks and drinks to 300 fans during home football games.
- Counted the cash box with basic math after each of 12 events, alongside 2 parent volunteers.
- Prepared hot dogs and nachos following the booster club's food safety rules.

EDUCATION

High School Diploma 05/2025
Hilliard Davidson High School Hilliard, OH

CERTIFICATES

ServSafe Food Handler
National Restaurant Association
2025