

Anthony Russo

TELECOMMUNICATIONS TECHNICIAN

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Summary

Telecommunications technician with 5 years installing and supporting VoIP systems, structured cabling and fiber optic termination for hospitals, schools and offices in western Pennsylvania. Configures network switches and phone systems, documents every circuit in Excel, and applies strong problem-solving skills to outages other crews could not clear.

Skills

- VoIP Systems • Structured Cabling • Fiber Optic Termination • Network Switches • Cat6A • Hand Tools • Excel
- Microsoft Office Suite • Problem-Solving Skills • Attention to Detail

Experience

Telecommunications Technician

04/2023 - Present

Three Rivers Communications Group

Pittsburgh, PA

Field technician for a voice and data integrator with 400 business clients.

- Install and configure VoIP systems at **60+** client sites, moving 3,500 phone users off legacy PBX lines.
- Diagnose dropped calls, PRI faults and switch port errors, resolving 85% of tickets on the first visit.
- Run Cat6A and fiber backbones for 2 hospital towers, testing every link to TIA standards.
- Document circuits, IDF layouts and port maps in Excel and the Microsoft Office Suite for the support desk.

Telecommunications Installer

06/2021 - 03/2023

Allegheny Data Cabling

McKeesport, PA

Installer for a structured cabling contractor.

- Terminated **3,000+** copper and fiber connections on structured cabling projects for schools and offices.
- Built 45 telecom rooms with racks, patch panels and grounding using hand tools and power tools.
- Read construction drawings and riser diagrams to route cable through 12 multi-floor buildings.
- Labeled and tested 900 jacks per project with attention to detail, with zero failed punch-list items on 6 jobs.

Education

Associate of Applied Science

05/2021

Community College of Allegheny County

Pittsburgh, PA

Electronics Engineering Technology

Certificates

BICSI Technician (TECH)

05/2024

BICSI

Certified Fiber Optic Technician (CFOT)

09/2022

The Fiber Optic Association