Tyler Nguyen

TELLER I

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SUMMARY

Teller I at a 9-branch credit union, processing member deposits, withdrawals, transfers and loan payments with steady accuracy. Brings customer service and cash handling from a year in grocery checkout, plus careful attention to detail on Bank Secrecy Act forms and currency transaction reports. Earned an Associate of Science in Business in 2025.

SKILLS

Customer Service • Cash Handling • Check Processing • Basic Math Skills • Currency Transaction Reports

Bank Secrecy Act (BSA) • Safe Deposit Boxes • Microsoft Word • Attention to Detail • Time Management Skills

EXPERIENCE

Teller I 08/2025 - Present

Platte Valley Credit Union Omaha, NE

Member-owned credit union with 9 branches and 40,000 members.

- Process **70** member transactions a day, including check processing, transfers and loan payments.
- Balance the cash drawer to the penny each day, with 1 variance over $5 since starting.
- Complete currency transaction reports for cash deals over $10,000, filing 12 accurate CTRs this year.
- Verify signatures and keys for safe deposit boxes, handling about 20 box visits a month.

Cashier 06/2024 - 07/2025

Prairie Fresh Market Omaha, NE

Neighborhood grocery store with 6 checkout lanes.

- Processed **$4,000+** in cash, card and EBT sales per shift using basic math skills to count change.
- Reconciled the till at close, finishing 98% of shifts within $1.
- Trained 4 new cashiers on register steps, coupons and ID checks for age-restricted sales.
- Checked IDs on 30+ age-restricted sales a shift, with zero failed compliance checks in 2 store audits.

EDUCATION

Associate of Science 05/2025

Metropolitan Community College Omaha, NE

Business

CERTIFICATES

BSA/AML Frontline Training 09/2025

Platte Valley Credit Union