

SKILLS

Test Strategy		
Test Planning		
Test Execution		
Defect Management		
Test Automation		
Selenium	Jira	ALM
SQL	Leadership	

EDUCATION

Bachelor of Science

05/2015
University of Illinois
Chicago
Chicago, IL
Information and Decision
Sciences

CERTIFICATES

ISTQB Advanced Level
Test Management
(CTAL-TM)

American Software Testing
Qualifications Board
09/2020

Certified ScrumMaster
(CSM)

Scrum Alliance
02/2023

SUMMARY

Test lead with 11 years in software quality for insurance, logistics and healthcare systems, the last 4 leading onshore and offshore teams. Owns test strategy, test planning, test execution and defect management from kickoff to release sign-off. Grew test automation with Selenium and moved large test libraries from ALM to Jira.

EXPERIENCE

Test Lead01/2022 - Present

Lakefront Insurance GroupChicago, IL
Property and casualty insurer modernizing its policy administration systems.

- Lead a team of 9 onshore and offshore testers across 3 policy administration projects.
- Write the test strategy and test planning documents for each release, with entry and exit criteria agreed by stakeholders.
- Report test execution and defect management metrics weekly to directors through Jira dashboards.
- Grow test automation from 15% to 60% of regression with Selenium and Java, saving 300 hours per release.

Senior QA Analyst05/2018 - 12/2021

Midway Logistics TechnologiesChicago, IL
Warehouse management software for 150 distribution centers.

- Coordinated system and integration testing for a warehouse platform with 14 connected systems.
- Migrated 4,000 test cases from ALM to Jira with no loss of requirement traceability.
- Wrote SQL validations for shipment and billing data, catching 90 data defects before go-live.
- Ran go-live rehearsals for 3 warehouse cutovers with operations and IT teams.

QA Analyst06/2015 - 04/2018

Prairie State Healthcare ITNaperville, IL
Add-on modules for hospital health record systems.

- Executed 1,500 test cases per release for a medication ordering module used in 40 hospitals.
- Trained 5 new analysts on test design and clear defect writing.
- Verified HL7 order messages between the module and 3 pharmacy systems.