Patricia Nguyen

TRANSIT DRIVER

Sacramento, CA (916) 555-0122 patricia.nguyen@email.com linkedin.com/in/patricianguyen

SUMMARY

Transit driver with 2 years on dial-a-ride and paratransit routes, completing about 20 trips a day for seniors and riders with disabilities. Skilled with wheelchair lifts, wheelchair securement and mobile data terminals, and draws on 3 years of home care work for calm, patient customer service.

SKILLS

Wheelchair Lifts • Wheelchair Securement • ADA Compliance • Mobile Data Terminals • Trip Manifests

Pre-Trip Inspections • Defensive Driving • Passenger Transfers • Customer Service • Communication

EXPERIENCE

Transit Driver 09/2024 - Present

River City Paratransit Sacramento, CA

Contract operator of ADA paratransit and dial-a-ride service for a regional transit district.

- Complete about **20** door-to-door trips a day across Sacramento County at a 97% on-time pickup rate.
- Operate wheelchair lifts and secure each device with 4-point tie-downs under ADA compliance rules.
- Update pickups and no-shows on the mobile data terminal so dispatch can rebuild trip manifests in real time.
- Perform pre-trip inspections, including lift cycle tests, and report defects before leaving the yard.

Home Care Aide 06/2021 - 08/2024

Delta Breeze Home Care Sacramento, CA

In-home care agency serving older adults in the Sacramento area.

- Supported **5** clients a week with daily living tasks, transfers and mobility aids.
- Drove clients to 15+ medical appointments a month in the agency car with no incidents.
- Documented care notes and changes in condition for the nurse supervisor after every visit.
- Trained 3 new aides on safe wheelchair and walker transfers.

Medical Courier Driver 07/2018 - 05/2021

Capitol Lab Couriers Sacramento, CA

Courier service carrying lab specimens for clinics and hospitals.

- Delivered lab specimens to **25** clinics a day on timed routes across Sacramento.
- Maintained chain-of-custody logs with zero lost samples in 3 years.
- Checked cooler temperatures at every stop and reported 4 excursions to dispatch.

EDUCATION

High School Diploma 06/2014

Hiram W. Johnson High School Sacramento, CA

CERTIFICATES

Commercial Driver's License, Class B with P Endorsement 08/2024

California Department of Motor Vehicles

Passenger Assistance, Safety and Sensitivity (PASS) 10/2024

Community Transportation Association of America