HECTOR RAMIREZ

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SUMMARY

Transportation Supervisor with 5 years in trucking operations, including 2 years supervising drivers and dispatch at a cross-border carrier in Laredo. Schedules 300+ loads a week, enforces DOT regulations and hours of service, and uses Microsoft Office and Excel reporting to keep on-time pickups above 96%.

SKILLS

- DOT Regulations
- Hours of Service
- Dispatch
- TMS
- Microsoft Office
- Excel
- Outlook
- Driver Safety Programs
- Leadership
- Interpersonal Skills

CERTIFICATES

Commercial Driver's License (CDL) Class A

Texas Department of Public Safety

09/2021

EXPERIENCE

Transportation Supervisor

Rio Grande Cross-Border Freight • Laredo, TX

07/2024 - Present

Supervise dispatch and drivers for a carrier moving freight between Texas and border plants in Mexico.

- Supervised **55** drivers and 3 dispatchers on day shift, moving 320 truckloads a week at 96.5% on-time pickup.
- Checked logs, DVIRs and drug testing files against DOT regulations, closing 100% of audit findings in 2025.
- Cut empty miles by 8% by pairing southbound and northbound loads with the planning team each morning.
- Built Excel scorecards on safety, fuel and service, then reviewed them one on one with 55 drivers monthly.

Dispatcher

Gateway Trucking Services • Laredo, TX

08/2021 - 06/2024

Dispatched company drivers and owner-operators for a regional truckload carrier.

- Dispatched 60 to 80 loads a day to company drivers and owner-operators across Texas and the Midwest.
- Tracked every load in the TMS and sent updates through Outlook to 25 shipper accounts twice a day.
- Resolved breakdowns and border delays with drivers by phone, saving an estimated 120 late loads a year.
- Entered fuel, toll and detention charges in Microsoft Office for weekly billing with near-zero errors.

EDUCATION

Associate of Applied Science

Laredo College • Laredo, TX • 05/2021

Logistics and Supply Chain Management