Luis Ferreira

UNARMED SECURITY OFFICER

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SUMMARY

Arizona-registered unarmed security officer with 1.8 years guarding a busy distribution center and 1.5 years of warehouse dock work before that. Strong observation skills, report writing and computer skills for camera and alarm systems, with a professional demeanor when enforcing gate rules on drivers, contractors and employees at every hour of the day.

EXPERIENCE

Unarmed Security Officer

01/2025 - Present

Desert Shield Security Group — Phoenix, AZ

Site officer at a 300,000 sq ft distribution center that runs three shifts with 450 employees, 2 truck gates and a staffed security desk.

- Conduct vehicle inspections on 60 to 80 trucks a shift, matching seals and bills of lading to the dock schedule.
- Monitor 48 CCTV cameras and the alarm panel from the security desk, dispatching patrols to **9** verified intrusion alerts this year.
- Write 10 to 12 incident reports a month in the guard management system, clear enough for HR and insurance reviews.
- Enforce access control at both gates, turning away unauthorized drivers and holding a calm, courteous tone during disputes.

Warehouse Associate

06/2023 - 12/2024

Valley Freight Logistics — Tempe, AZ

Full-time night shift role on the shipping dock of a regional freight warehouse, moving into security after a year of reporting dock hazards.

- Loaded and verified 120+ outbound orders a night with RF scanners, holding a **99.6%** shipping accuracy rate.
- Reported 3 forklift hazards and 1 attempted dock theft to the shift supervisor, with written statements for each event.
- Audited cycle counts on 200 bin locations every week, flagging discrepancies through the warehouse computer system.
- Completed forklift and hazard communication training and kept a clean safety record for the full 18 months.

SKILLS

Security | Access Control | CCTV | Alarm Systems | Vehicle Inspections | Report Writing | Incident Reports | Computer Skills | Observation Skills | Professional Demeanor

EDUCATION

High School Diploma

05/2023

Carl Hayden Community High School — Phoenix, AZ

CERTIFICATES

Unarmed Security Guard Registration

2024

Arizona Department of Public Safety

First Aid, CPR and AED

2025

American Red Cross

OSHA 10-Hour General Industry

2024

OSHA Outreach Training Program