

Derek Hollis

Used Car Technician Raleigh, NC · (919) 555-0138 · derek.hollis@email.com · linkedin.com/in/derekhollis

SUMMARY

Used car technician with 5 years of repair experience, the last 3 reconditioning pre-owned vehicles for a retail lot at 12+ trade-ins a week. Writes accurate repair estimates, uses diagnostic tools and special service equipment, and holds an NC safety inspection license plus 2 ASE certifications.

EXPERIENCE

Used Car Technician 01/2023 - Present

Capital Pre-Owned Center Raleigh, NC

Used vehicle superstore selling 250 units a month.

- Run **12+** 150-point reconditioning inspections a week on trade-ins and auction units.
- Write repair estimates for each unit, keeping average reconditioning cost at \$1,050 against a \$1,200 target.
- Complete brake repair, suspension repair and fluid services, getting units front-line ready in 3 days on average.
- Perform NC state inspections and emissions testing on 40 vehicles a month with zero audit findings.

Automotive Technician 08/2021 - 12/2022

Triangle Auto Repair Durham, NC

Independent general repair shop with 6 bays.

- Diagnosed check-engine and electrical faults on 25 vehicles a week with diagnostic tools and scan software.
- Repaired brakes, struts and cooling systems with attention to detail, keeping comebacks under 3%.
- Maintained the shop's special service equipment, including the A/C machine and alignment rack, with monthly checks.

SKILLS

- Reconditioning
- Repair Estimates
- State Inspections
- Diagnostic Tools
- Special Service Equipment
- Brake Repair
- Suspension Repair
- Emissions Testing
- Attention to Detail
- Teamwork

EDUCATION

Diploma 05/2021

Wake Technical Community College

Raleigh, NC

Automotive Systems Technology

CERTIFICATES

NC Safety Inspection License

North Carolina Division of Motor Vehicles

2023

ASE A4 Suspension and Steering and A5 Brakes

National Institute for Automotive Service Excellence (ASE)

2024