Samuel Ortiz

Utility Clerk

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Summary

Utility clerk on the closing crew of a 45,000 sq ft supermarket, with earlier restaurant dish room experience. Keeps floors, restrooms and the back room clean and safe, runs the baler and floor scrubber, and covers bagging, carts and customer service when the front end gets busy. Comfortable lifting 50 lbs and working late shifts.

Experience

Utility Clerk

Rio Grande Market — Albuquerque, NM — 01/2025 - Present

Full-service supermarket; closing shift on a five-person maintenance and front-end crew.

- Handle floor care across a 45,000 sq ft store each night, sweeping, mopping and scrubbing with a ride-on scrubber.
- Operate the cardboard baler, producing **30+** bales a week, and keep the back room and dock clear for morning deliveries.
- Maintain restroom sanitation on an hourly checklist and handle spill cleanup within minutes, with no slip-and-fall reports on my shifts.
- Support grocery bagging and cart retrieval at 6 registers during evening rushes, then stock water and soda end caps.

Dishwasher

Old Town Corner Diner — Albuquerque, NM — 03/2024 - 12/2024

Part-time at a 90-seat diner during the last year of high school.

- Washed and racked dishes for 300+ covers on weekend shifts, keeping the line stocked with clean plates.
- Checked sanitizer levels and water temperatures each hour as the city health code requires.
- Shelved produce and dry goods from 3 weekly deliveries, rotating older stock to the front of the shelf.
- Mopped the kitchen and took out trash and recycling at close so the morning crew started on time.

Education

High School Diploma

Rio Grande High School

Albuquerque, NM

05/2024

Skills

Customer Service	Floor Care and Scrubbing	Cardboard Baler	Restroom Sanitation
Spill Cleanup	Cart Retrieval	Grocery Bagging	Shelf Stocking
Safe Lifting up to 50 lbs	Dependable		

Certificates

Baler and Compactor Safety Training

Rio Grande Market

01/2025