



# Emily Chen

UX Designer

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San Francisco, CA

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## Summary

Results-driven UX Designer with 5+ years of experience in creating user-centered design solutions that drive business growth and customer satisfaction. Proven track record of delivering high-quality designs that exceed client expectations, with a strong passion for Stay up-to-date with industry trends and emerging technologies.

## Experience

**Senior UX Designer** Jan 2020 - Present

Google Mountain View, CA

Lead the design of multiple high-profile products, resulting in a 30% increase in user engagement and a 25% increase in sales.

- Conducted user research and analyzed data to inform design decisions
- Created wireframes, prototypes, and high-fidelity designs using Sketch, Figma, and Adobe XD
- Collaborated with cross-functional teams, including engineering, product management, and marketing
- Developed and maintained design systems and standards
- Mentored junior designers and provided design feedback and guidance

**UX Designer** Jun 2018 - Dec 2019

Amazon Seattle, WA

Designed and delivered multiple features and products, resulting in a 20% increase in customer satisfaction and a 15% increase in sales.

- Conducted user interviews and usability testing to inform design decisions
- Created interactive prototypes using InVision and Axure
- Collaborated with product managers to develop product requirements and roadmaps
- Designed and implemented A/B testing and experimentation to measure design effectiveness
- Participated in design reviews and provided feedback to peers

## Languages

English Native

Spanish Fluent

## Skills

User Research, User Experience Design, Interaction Design, Visual Design, Design Systems, Communication, Collaboration, Problem-Solving

## Education

**Bachelor of Science** Jun 2015 - Jun 2018

Stanford University Stanford, CA

Computer Science 3.8

## Projects

**Personal Finance App** Jan 2020 - Mar 2020

Lead UX Designer

Designed and developed a personal finance app that increased user engagement by 40% and reduced user error by 30%. Conducted user research, created wireframes and prototypes, and collaborated with a team of engineers to bring the product to market.

React Native · GraphQL · MongoDB

**E-commerce Website** Jun 2019 - Sep 2019

UX Designer

Designed and developed an e-commerce website that increased sales by 25% and improved customer satisfaction by 20%. Conducted user research, created wireframes and prototypes, and collaborated with a team of engineers to bring the product to market.

HTML · CSS · JavaScript

## Certificates

**Certified UX Designer** Jan 2020

Nielsen Norman Group

Completed a comprehensive course on UX design principles, methods, and best practices.

**Certified Interaction Designer** Jun 2019

Interaction Design Foundation

Completed a comprehensive course on interaction design principles, methods, and best practices.

## References

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**John Smith**, Product Manager

Manager

john.smith@google.com

**Jane Doe**, Design Lead

Colleague

jane.doe@amazon.com

## Hobbies

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Hiking

Reading