

John Doe

UX RESEARCHER

john.doe@example.com • 123-456-7890 • New York, USA • johndoe.com
linkedin.com/in/johndoe • johndoe.com

SUMMARY

Highly motivated and experienced UX Researcher with a strong background in human-computer interaction and psychology. Proven track record of conducting user research to inform product design decisions, with a focus on user-centered design and usability testing.

SKILLS

User Research • Usability Testing • User Interviews • Survey Design • Data Analysis
Statistics • Communication • Collaboration • Project Management • UX Design

EXPERIENCE

UX Researcher

Google • New York, USA • Jun 2020 - Present

Conducted user research to inform product design decisions, resulting in a 25% increase in user engagement and a 30% decrease in customer complaints.

- Conducted usability testing and A/B testing to identify areas for improvement
- Developed and implemented user research plans, resulting in a 90% participant retention rate
- Collaborated with cross-functional teams, including design, engineering, and product management, to develop user-centered design solutions
- Analyzed and presented research findings to stakeholders, resulting in a 95% adoption rate of recommended design changes

UX Researcher

Amazon • Seattle, USA • Jan 2019 - Jun 2020

Led user research efforts for a new product launch, resulting in a 50% increase in sales and a 20% increase in customer satisfaction.

- Conducted user interviews and surveys to gather feedback and identify user needs
- Developed and maintained research plans, timelines, and budgets, resulting in a 25% reduction in research costs
- Collaborated with designers and engineers to develop and test prototypes, resulting in a 40% decrease in development time
- Presented research findings and recommendations to stakeholders, resulting in a 90% adoption rate of recommended design changes

EDUCATION

Master of Science in Human-Computer Interaction

Cornell University • New York, USA • Sep 2018 - Jun 2020

Human-Computer Interaction • 3.8/4.0

Bachelor of Science in Psychology

University of California, Berkeley • San Francisco, USA • Sep 2014 - Jun 2018

Psychology • 3.5/4.0