# DEVON MBEKI

Warehouse Director

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## SKILLS

P&L Ownership • Lean Six Sigma
Manhattan WMS • Labor Planning
Safety Leadership

## LANGUAGES

English
Zulu
Afrikaans

## EDUCATION

**Bachelor of Science** 2008-2012
Georgia Institute of Technology
Atlanta, GA
Industrial Engineering GPA: 3.8

**MBA** 2014-2016
Emory University - Goizueta
Atlanta, GA
Operations Management GPA: 3.9

## STRENGTHS

### Director-Grade Scale

720-associate, 1.6M sq ft P&L ownership with measurable cost, productivity, and safety wins.

### Talent Engine

42% internal promotion rate; built 6-deep AM bench across the FC.

## HOBBIES

Endurance trail running and reading systems-engineering biographies

## SUMMARY

Warehouse Director leading a 1.6M sq ft Amazon FC with 720 associates across 3 shifts. Drove $14.2M annual cost-out, 23% UPH lift, and held TRIR at 1.1 while sustaining 99.5% pick accuracy through 2024 peak.

## EXPERIENCE

### Warehouse Director 2020-Present

Amazon Fulfillment San Bernardino, CA (LGB8)

P&L leader of a 1.6M sq ft non-sortable FC processing 480K units/day across 3 shifts.

- Drove $14.2M annual cost-out via labor productivity, dunnage rationalization, and trailer detention controls.
- Lifted UPH 23% across the FC by re-sequencing wave releases and rebalancing AR-Sort lanes.
- Held TRIR at 1.1 (vs. 2.4 network benchmark) and OSHA recordables at network-leading rate.
- Sustained 99.5% pick accuracy and 99.94% ship-to-promise through 2024 peak across 480K daily units.
- Owns 720-associate, 18-Area Manager organization; raised internal promotion rate to 42%.

### Senior Operations Manager 2015-2020

UPS Louisville, KY (Worldport)

Owned the Twilight sort at the world's largest air package handling facility.

- Hit 99.8% on-time aircraft departure across 230 daily flights during 2018 and 2019 peak.
- Cut misload rate 31% via scan-to-belt verification at 14 outbound load lines.
- Reduced overtime spend $2.1M annually through flex-pool deployment.

## PROJECTS

### FC-Wide Wave Re-Optimization 2024

Executive Sponsor

Network-pilot project that delivered 23% UPH lift; being scaled to 8 sister FCs in 2025.

Manhattan WMS • Power BI • Python

## CERTIFICATES

### Lean Six Sigma Master Black Belt 2023

ASQ

Master-level Lean Six Sigma certification covering enterprise-scale process redesign.

### APICS CSCP 2022

ASCM/APICS

Certified Supply Chain Professional covering end-to-end strategy and execution.

### OSHA 30-Hour General Industry 2021

OSHA Training Institute

Workplace safety leadership for general industry environments.