Adaeze Nwosu

Warehouse Quality Assurance Specialist

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SUMMARY

Warehouse Quality Assurance Specialist with 6 years owning ICQA at Amazon and Coca-Cola distribution. Lifted defect detection 32%, cut customer complaints 24%, and held inspection accuracy at 99.6% across 18,000+ daily inspections.

SKILLS

Six Sigma Tools (95) Quality Auditing (95) RF Scanning (90) Root-Cause Analysis (94)

Manhattan WMS (86)

EXPERIENCE

Warehouse Quality Assurance Specialist

2022-Present

Amazon Fulfillment

Whitestown, IN (IND9)

ICQA QA lead at a 1.0M sq ft sortable FC processing 280K units per day.

- Lifted defect detection rate 32% by deploying RF-driven exception sampling and CAPA tracking.
- Cut customer complaint rate 24% via tightened pre-ship visual inspection across 16 high-risk SKU categories.
- Held inspection accuracy at 99.6% across 18,000+ daily inspections during 2024 peak.
- Trained 16 ICQA associates on Six Sigma quality tools and root-cause analysis.
- Authored 8 quality SOPs adopted across 4 sister FCs in the region.

Quality Auditor

2019-2022

Coca-Cola Consolidated

Indianapolis, IN

Cold-chain quality auditor for a DSD network covering 3,800 retail accounts.

- Hit 99.6% inspection pass rate across 78 daily delivery routes.
- Cut product spoilage 18% via tighter cold-chain temperature monitoring at 4 satellite warehouses.
- Documented 28 supplier corrective actions, recovering $410K in defect chargebacks.

EDUCATION

Bachelor of Science

Purdue University

Industrial Engineering

West Lafayette, IN

2013-2017

GPA: 3.7