Marcus Jefferson

Warehouse Supervisor

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SUMMARY

Warehouse Supervisor with 6 years in distribution, including 3 years leading 25-person shifts in a 400,000 sq ft consumer goods DC. Runs receiving, picking and shipping to daily targets, keeps inventory control tight through cycle counts in SAP, and reports labor and productivity in Excel to the operations manager.

EXPERIENCE

Warehouse Supervisor

08/2023 - Present

Mid-South Consumer Distribution — Memphis, TN

Lead second shift at a 400,000 sq ft DC shipping household goods to 900 retail stores.

- Supervised **25** associates and 3 leads on second shift, shipping 42,000 cases a night at 99.6% order accuracy.
- Ran weekly cycle counts and SAP inventory control adjustments, raising location accuracy from 96% to 99.3% in a year.
- Built shift labor plans and productivity reports in Excel and PowerPoint, cutting overtime hours by 18% in 2025.
- Trained 30+ new hires on forklift safety and warehouse operations, lowering first-90-day turnover by a third.

Inventory Lead

05/2020 - 07/2023

Bluff City Logistics — Southaven, MS

Led inventory and receiving work at a third-party logistics warehouse for 4 retail clients.

- Led a 6-person inventory team counting 12,000 locations a quarter for 4 retail clients, with 99% audit scores.
- Received 30 inbound trailers a day, checking ASNs in the WMS and resolving overages and shortages within 24 hours.
- Coached receivers on RF scanners and Microsoft Office reporting, preparing 2 of them for promotion to lead roles.
- Organized a slotting change for the top 500 SKUs with the site manager, cutting average pick travel time by 14%.

SKILLS

- **Warehouse Operations**
- **Inventory Control**
- **SAP**
- **WMS**
- **Excel**
- **PowerPoint**
- **Microsoft Office**
- **Forklift Safety**
- **Leadership**
- **Communication Skills**

EDUCATION

Associate of Applied Science

Southwest Tennessee Community College

Logistics and Supply Chain Management

Memphis, TN

05/2020

CERTIFICATES

OSHA 30-Hour General Industry

OSHA Training Institute Education Center

02/2024

Lean Six Sigma Yellow Belt

Southwest Tennessee Community College

10/2022