AIYANA WHITEHORSE

Warehouse Team Lead

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Summary

Warehouse Team Lead with 8 years rising through Amazon and Walmart DC operations. Owns 22-associate pick team, lifted shift UPH 24%, cut errors 32%, and serves as PIT trainer and ICQA cycle-count lead.

Education

Tracy High School — Tracy, CA

High School Diploma — 2013-2017

High School Diploma · GPA: 3.5

Experience

Amazon Fulfillment — Tracy, CA (OAK4)

Warehouse Team Lead — 2021-Present

Lead over a 22-associate pick team on the Day shift at a 1.2M sq ft sortable FC.

- Lifted shift UPH 24% by tightening pre-shift huddles and re-sequencing wave releases.
- Cut order errors 32% via disciplined ICQA cycle-count cadence and root-cause CAPA.
- Serves as FC PIT trainer; certified 28 new associates on forklift, reach truck, and order picker.
- Promoted 4 associates to lead within 18 months through deliberate shift coaching.
- Held zero recordable incidents over 22 months across the team.

Walmart Distribution — Modesto, CA

Lead Picker — 2017-2021

Lead picker on the Day shift at a 1.4M sq ft RDC supporting 78 stores.

- Hit 99.5% pick accuracy across an average of 1,800 cases per shift.
- Trained 14 new associates on RF scanning and Vocollect operations.
- Earned Safety Star recognition for 24 consecutive months of zero incidents.

Skills

PIT Training • Manhattan WMS • Coaching • Cycle Counting • Pick/Pack/Stow