KAYLA MORRISON

WATER RESTORATION TECHNICIAN

CONTACT

kayla.morrison@email.com

(813) 555-0126

Tampa, FL

linkedin.com/in/kaylamorrison

SKILLS

- Water Damage Restoration
- Water Extraction
- Structural Drying
- Moisture Meters
- Thermal Imaging
- Psychrometrics
- Encircle
- Drywall Repair
- Customer Service Skills

EDUCATION

High School Diploma

05/2023

Hillsborough High School

Tampa, FL

CERTIFICATES

Water Damage Restoration Technician (WRT)

11/2024

IICRC

Applied Structural Drying (ASD)

06/2025

IICRC

SUMMARY

Water restoration technician with 2 years of water damage restoration in the Tampa Bay area, IICRC WRT and ASD certified with a valid Florida driver's license. Performs water extraction, structural drying and daily moisture checks with thermal imaging, documents each job in Encircle and keeps 8–10 drying jobs on schedule in storm season.

EXPERIENCE

Water Restoration Technician

09/2024 - Present

Gulf Breeze Restoration Services — Tampa, FL

Water and storm restoration company covering Hillsborough and Pinellas counties.

- Perform water extraction and structural drying on **200+** home and condo losses a year, including 2024 hurricane claims.
- Check moisture meters and thermal imaging readings daily, logging photos and notes in Encircle for adjusters.
- Calculate dehumidifier and air mover counts with psychrometrics, reaching dry standard in an average of 3.2 days.
- Coordinate drying plans with homeowners and property managers, holding a 96% positive survey score.

Flooring Installer Helper

08/2023 - 08/2024

Bay Area Floor Pros — Clearwater, FL

Flooring contractor installing tile, vinyl and carpet for homeowners and insurance rebuilds.

- Removed carpet, pad and laminate in **150** rooms a year and prepped subfloors for new flooring.
- Cut and replaced damaged drywall on 40 water-loss rebuilds alongside the lead installer.
- Staged tools and materials for 2 crews each morning, with zero missed job starts.
- Measured rooms and listed materials for 60 estimates, cutting reorders by about half.