

Nathan Briggs

Water Treatment Technician

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SUMMARY

Water treatment technician with over 2 years of field water chemistry work, now installing and maintaining reverse osmosis units, water softeners and filtration systems for 6,000 Phoenix-area accounts. Uses water testing results to choose equipment, explains options in plain terms, and keeps customer service ratings high with close attention to detail.

EXPERIENCE

Water Treatment Technician

01/2025 – Present

Desert Pure Water Systems

Phoenix, AZ

Residential and commercial water treatment dealer with 6,000 service accounts.

- Install 8 water softeners, reverse osmosis units and filtration systems a week in homes and restaurants.
- Test hardness, TDS, iron and chlorine at each site and match equipment to the water chemistry results.
- Maintain 25 accounts a week, replacing resin, membranes and cartridges and resetting valve controls.
- Handle customer service follow-up calls, holding a 4.9 rating across 300 customer reviews.

Pool Service Technician

03/2024 – 12/2024

Valley Oasis Pool Care

Mesa, AZ

Pool maintenance company with 1,200 weekly residential routes.

- Serviced 60 residential pools a week, balancing chlorine, pH and alkalinity.
- Repaired pumps, filters and timers on site, closing 85% of repair calls in one visit.
- Ordered chemicals and parts for a 60-account route within a \$2K monthly budget.
- Logged readings and chemicals added at each stop in the company app for owner reports.

SKILLS

- | | | |
|-------------------|----------------------|-----------------------|
| • Water Testing | • Water Softeners | • Plumbing |
| • Water Chemistry | • Filtration Systems | • Customer Service |
| • Reverse Osmosis | • Pump Repair | • Attention to Detail |

EDUCATION

High School Diploma

05/2023

Mesa High School

Mesa, AZ

CERTIFICATES

Certified Water Specialist Level I (CWS-I)

2025

Water Quality Association