

Rachel Kim

YOUTH WORKER

📍 Seattle, WA 📞 (206) 555-0172 ✉️ rachel.kim@email.com 🌐 linkedin.com/in/rachelkim

SUMMARY

Youth Worker with 4 years in drop-in and outreach programs for young people ages 14-24 facing homelessness in Seattle. Runs group facilitation, street outreach and basic case management, links youth to housing, school and health services, and stays calm in crisis response. Organized, with case notes completed the same day.

SKILLS

Other Skills: Case Management, Group Facilitation, Street Outreach, Crisis Response, Case Notes, Resource Referrals, Harm Reduction, Microsoft Excel, Time Management, Communication Skills

EXPERIENCE

Youth Worker 05/2024 - Present
Capitol Hill Youth Commons Seattle, WA

Daytime drop-in center serving 70 youth a day with meals, showers and support services.

- Engage 25-30 youth per shift at the front desk, meals and lounge, building trust that leads to service intake.
- Facilitate 3 weekly groups on job skills, healthy relationships and harm reduction, averaging 12 participants.
- Manage a case management caseload of 15 youth, completing housing applications and ID paperwork.
- Track daily contacts and referrals in Microsoft Excel for the center's quarterly county report.

Street Outreach Worker 08/2022 - 04/2024
Rainier Valley Youth Services Seattle, WA

Outreach team serving youth and young adults in South Seattle.

- Conducted street outreach 4 evenings a week in parks and transit centers, reaching 200 youth per quarter.
- Arranged resource referrals to shelters, clinics and schools, with 48 youth moving into housing in 2023.
- Wrote case notes for every contact in the agency database within 24 hours.
- Responded to youth in crisis alongside the on-call clinician, using safety plans and de-escalation.

EDUCATION

Bachelor of Arts 06/2022
University of Washington Seattle, WA
Social Welfare

CERTIFICATES

Mental Health First Aid 10/2022
National Council for Mental Wellbeing

CPR and First Aid 05/2024
American Red Cross