Tyler Haskins

Zipline Guide

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SUMMARY

Zipline guide with 2 seasons of experience leading canopy tours of up to 12 riders across 9 lines and 2 sky bridges in the Smoky Mountains. Handles harness fitting, safety briefings and lowering rescues to ACCT standards. Works comfortably on 40-foot platforms in heat, wind and rain and holds current First Aid/CPR/AED.

EXPERIENCE

Zipline Guide

04/2025 - Present

Smoky Ridge Canopy Tours

Pigeon Forge, TN

Guide at a 9-line canopy course hosting about 35,000 riders a season.

- Guide **4-5** canopy tours a day, moving groups of 12 riders safely through 9 zip lines and 2 sky bridges.
- Complete harness fitting and helmet checks for 50+ guests daily, then deliver a 10-minute ground school.
- Perform equipment inspection of cables, brakes and lanyards each morning, logging every finding for the course manager.
- Conduct rope rescue drills monthly, reaching a stalled rider in under 4 minutes during the annual ACCT audit.

Lifeguard

05/2022 - 08/2024

Riverside Splash Water Park

Sevierville, TN

Seasonal lifeguard at a regional water park with a wave pool and 4 slides.

- Guarded a 300-guest wave pool on rotating 30-minute stands through 3 summer seasons.
- Performed 6 water rescues and 20+ first aid responses, each documented in an incident report.
- Enforced height and rider rules on 4 slides with calm, consistent customer service during peak crowds.
- Coached 5 new lifeguards on scanning patterns and emergency whistle signals during in-service drills.

SKILLS

- **Zipline Operations**
- **Harness Fitting**
- **Rope Rescue**
- **Equipment Inspection**
- **Safety Briefings**
- **Customer Service**
- **First Aid**
- **Knot Tying**
- **Weather Monitoring**
- **Teamwork**

EDUCATION

High School Diploma

Sevier County High School

Sevierville, TN

05/2022

CERTIFICATES

ACCT Level 1 Challenge Course Practitioner

Association for Challenge Course Technology

04/2025

First Aid/CPR/AED

American Red Cross

03/2025

Lifeguarding

American Red Cross

05/2022